



التقرير السنوي الرابع لإنجازات الدائرة | 2018

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Department of Statistics



حضرة صاحب الجلالة الهاشمية الملك عبدالله الثاني بن الحسين



صاحب السمو الملكي الأمير الحسين بن عبدالله الثاني ولي العهد

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Introduction

DOS seeks to improve the statistical work through updating the methods and techniques, improving the human capacities, responding to the e-transformations in align with the needs of data users, contributing in providing data needed for setting the SDG indicators and administrative records according to statistical work quality standards that are globally accredited.

Based on national vision and objectives and in response to the Framework of Action, the Department adopted a national statistics strategy for the period 2018-2022 to develop statistical work in a participatory approach with staff at different levels and with its data producers and users' partners.

The Department has adopted three strategic objectives In order to carry out its mission that it has reached through assessing the current situation internally and externally and the Unit has reviewed strategic objectives at the end of this year by assessing its operational objectives and projects and determining the extent to which it contributes to achieving these objectives.

This report presents the achievements of DOS at the strategic, operational and project goals levels, monitors causes of impact and deviation, and suggests solutions for performance improvement, and results for each Directorate in specific and for the Department in general ,

in an effort to measure the impact of the Service's strategic plan contribution to the National Strategy for Statistical System Development, which is the most important reference for the Department's orientations; it adopts the audit as a methodology for measuring the effectiveness of strategic planning and execution of projects and activities according to the criteria of government performance.

Vision, mission and values

Efficient and effective leadership of the Jordanian statistical system

Mission

Producing, analyzing and disseminating statistical data using best modern techniques, applying best practices and statistical methodologies recommended internationally to meet the needs of the stakeholders, and improving the performance of the components of the Jordanian statistical system.

Values



National and sectoral Goal



Strategic Goals

**First strategic goal :
Enhancing the role of DOS in leading the
Jordanian statistical system**

**Second strategic goal:
Developing methodologies, statistical methods
and labor sufficiency**

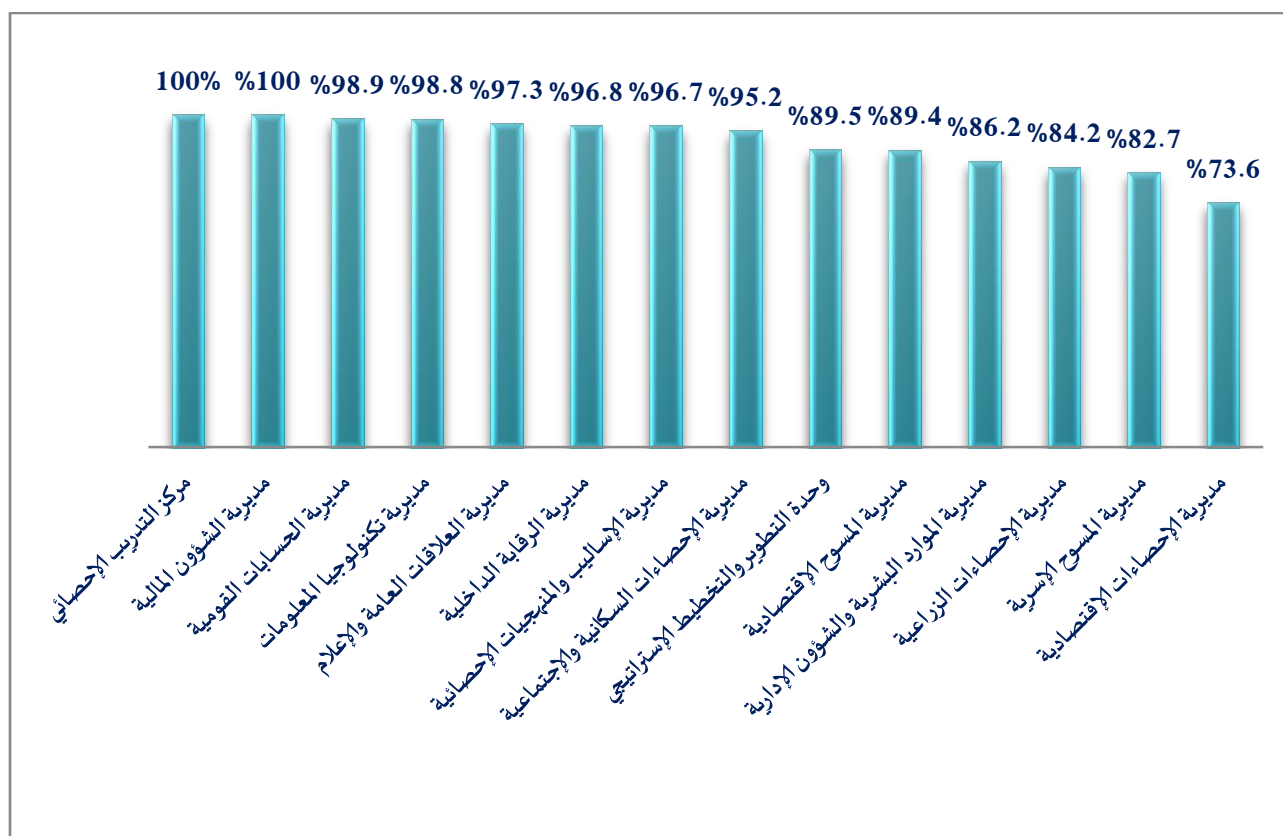
**Third strategic goal :
Improving data users' satisfaction on the
statistical products**

**The Achievements of the Directorates in the
Department of Statistics
Of 2018**

Annual achievement percentage of the directorates

achievement ratios	Directorates		No.
% 98.9	National Accounts Directorate	Technical Directorates	1
% 73.6	Directorate of Economic Statistics		
% 89.4	Directorate of Economic Surveys		
% 84.2	Directorate of Agricultural Statistics		
% 95.2	Directorate of Population and Social Statistics		
% 82.7	Directorate of Household surveys		
% 96.8	Directorate of Internal Control	Administrative Directorates	2
% 86.2	Directorate of Human Resources and Administrative affairs		
% 100	Directorate of Financial Affairs		
% 97.3	Directorate of Public Relations and International Corporation		
% 96.7	Directorate of Statistical Methods & Methodologies	Directorates of Support	3
% 98.8	Directorate of Information Technology		
% 100	Statistical Training Center		4
% 89.5	Strategic Planning And Development Unit		5
% 92.0	Overall Average of DOS Achievements for 2018		

Figure 1: Annual achievement percentage of the directorates of 2018



**DOS Achievements According to Strategic and
Operational Goals
For 2018**

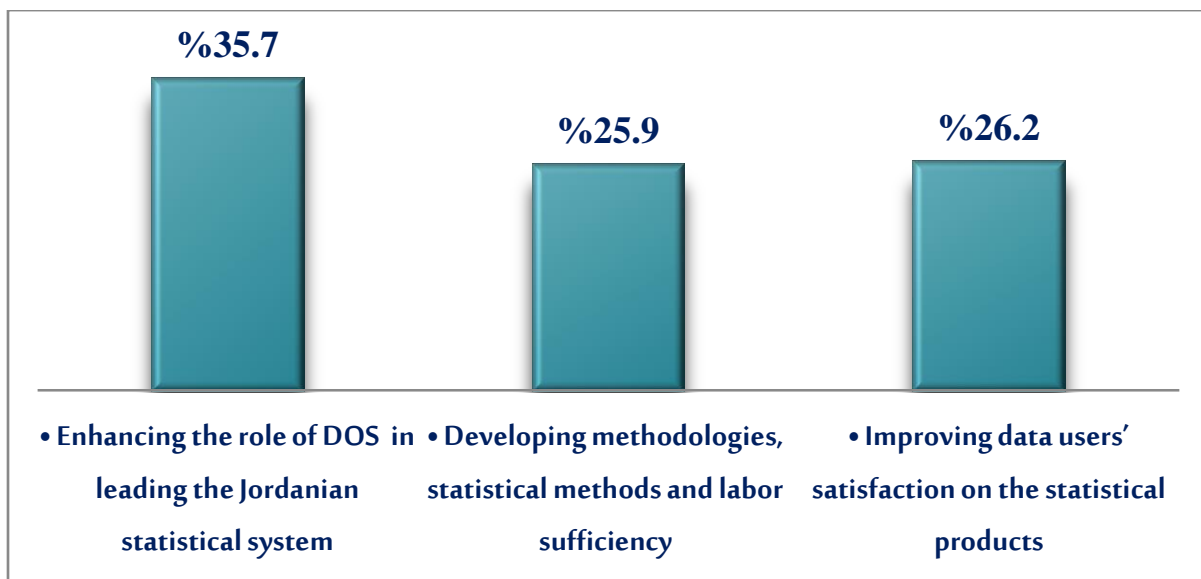
Weight and percentage of achievement of the strategic Goals of 2018

Achievement percentage	Weight of goal	Strategic Goals	No.
% 35.7	% 40	Enhancing the role of DOS in leading the Jordanian statistical system •	1
%25.9	% 30	Developing methodologies, statistical methods and labor sufficiency •	2
% 26.2	% 30	Improving data users' satisfaction on the statistical products •	3

% 87.8	Annual achievement percentage of the strategic goals
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%17.5	% 20	Annual achievement percentage of the strategic goals according to the target
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Figure 2: Annual achievement percentage of the strategic goals of 2018



Percentage of contribution of operational goals in achieving the strategic goals of 2018

Strategic Goal (1): Enhancing the role of DOS in leading the Jordanian statistical system (% 35.67)				
Percentage of Completed Operational Goal	Weight of Goal	Number of Projects	Operational Goals	No.
% 5.86	% 6.1	17	developing legal institutional working framework for data management within the statistical system components	1
% 29.81	% 34	78	Ensure the quality of data production and dissemination within the statistical system components.	2

Strategic Goal 2: Developing methodologies, statistical methods and sufficient labor (% 25.96)				
Percentage of Completed Operational Goal	Weight of Goal	Number of Projects	Operational Goals	No.
% 10.11	% 12	12	Human Resources Development	1
% 9.88	% 11	10	The electronic transformation in applying all the institutional operations	2
% 0.87	% 1	1	Applying creativity and innovation mechanism in statistical work	3
% 5.1	% 6	6	Enhancing partnership and standard of comparison with statistical entities who apply best practices standards and International organizations	4

Strategic Goal 3: Improving data users' satisfaction on the statistical products (26.2%)				
Percentage of Completed Operational Goal	Weight of Goal	Number of Projects	Operational Goals	No.
% 0.00	% 1	1	Monitoring national needs of the statistical data.	1
% 0.00	% 2	2	Developing the national policy for dissemination and data access according to best practices	2
% 26.2	% 27	23	Raise statistical awareness for data users and public opinion	3
% 87.8		Overall percentage of achievements of strategic goals		

Methodology of evaluating the completed strategic and operational goals

Methodology of evaluating the strategic and operational goals	No.
By adopting the annual strategic plan target of 20% annually, the achieved percentage reached (17.5%).	1
Adopting a scientific methodology in evaluating the completed based on five basic criteria, which calculated the weights of the Department's goals, operational and strategic goals, (relating to vision and mission, ease of completion, impact on service recipients, necessity and availability of resources).	2
Setting a weight for each strategic goal based on the criteria of projects' numbers under each operational goal and the percentage of each project's contribution to the operational goal. The weight of strategic goals is: the first (40%), the second (30%) and the third (30%).	3
Calculate the percentage of contribution of each strategic goal's operational goal to the strategic goal.	4
Calculating the weights of the Department's projects for 2018 through the five criteria adopted for calculating the strategic goals.	5

Reasons for deviation in the strategic plan 2018

Reasons for Deviation	No.
The adoption of the new administrative organization, which entails additional tasks and responsibilities that require time to initiate implementation and achieve results	1
The development of new units and sections on the organizational structure for which no actual achievements have been made during the year because they are at a critical stage of work (Directorate of Data Management, Sustainable Development Unit, etc.)	2
Delays in the implementation of some projects due to the lack of resources required	3
The cancellation of a number of projects planned in some directorates' plans for 2018	4
Specific working conditions for some directorates have prevented some projects from being fully implemented	5

Highlights of DOS achievements of 2018	No.
Get the institutional excellence stamp in the bronze category of King Abdul Aziz Award for Excellence in Government Performance and Transparency/ Eighth Session.	1
The Department received the second best Director General of governmental institutions award for the Secretary-General/Director General Award	2
Preparing the management system for the department No. (89) of 2018, in accordance with the requirements of the strategic plan 2018-2022	3
Approval of the National Statistical Strategy 2018-2022	4
Preparing DOS Strategy 2018-2022	5
The Department completed the 2018 agricultural census using modern techniques	6
Starting the 2018-2019 Economic Establishments Census using modern technologies	7
Development of many survey methodologies such as (labor force survey, household expenditure and income survey, population survey and family health).	8
Change the base year from 1994 to 2016 to estimate gross domestic product and economic growth rates	9
Using modern techniques to update sampling techniques and update frames.	10
Automating human resources in corporation with the Civil Service Bureau (Finance, Administration).	11
Academy Award of Excellence for Statistical Work from the Union of Arab Statisticians.	12
The electronic shift in the applying all operations in the department.	13

Highlights of challenges to the operational plan for 2018	No.
Saving data security	1
Limited financial resources	2
Leakage of competencies	3
Adapting to updated methodologies for a number of surveys	4
Weak use of technology with the required efficiency in carrying out the work of the Department.	5
Late extraction of some results of the studies	6
Lack of qualified specialized cadres.	7

Highlights of the remarks on the operational plans of the Directorates for 2018	No.
The operational goals of the directorates have not been linked to the strategic goal of the directorates, and to the projects that follow these goals.	1
Problem in the correct understanding of the project, where a number of projects have been integrated into one project and the division of one project for several projects.	2
Project implementation procedures have not been accurately defined for a number of projects.	3
Performance indicators have not been identified for many projects.	4
Targets have not been identified at the level of each performance indicator, which has affected accurate monitoring of achievement.	5
The start and end time periods of the project have not been determined precisely, which	6

has affected the accuracy of the actual completion calculation.	
The monthly completion report form is not compatible with the operational plan of several departmental projects.	7

Achievements and Aspirations of the Development and Strategic Planning Unit for 2019	No.
Develop an operational plan preparation model.	1
Study the standardization of project implementation procedures for technical departments.	2
Prepare a model to monitor the monthly completion of directorates	3
Adopt a methodology for the calculation of the weights of strategic goals, operational goals and projects in the department.	4
Adopt a clear follow-up mechanism and correct deviations from all projects and operational goals of the department.	5
Monitoring the achievements at the employee level in following-up the monthly completion, as it is still at the project level.	6
Develop an integrated system to follow up the implementation by the directorates of their operational plans and extract all required reports for follow-up.	7

The most important recommendations for the implementation of the operational plan for 2019	No.
Approving the financial budget allocated to the needs of the Department.	1
Choosing more effective means of communication with partners.	2
Completing the automation of all surveys, programs and systems required to carry out the work of the department.	3
Increasing the efficiency of workers through specialized courses of work.	4
Attracting the best competences to increase efficiency and effectiveness at work.	5
Developing quality standards for better auditing of the technical work stages.	6
Raising awareness of the importance of planning in the Department and coordinate and cooperate with the Strategic Development Unit in implementing operational plans and filling out completion forms as required.	7